Content

spiga+
mobile

Lidera Soluciones take the needs of its customers seriously. With tools such **Spiga+ Mobile**, we achieve a significant reduction in paper consumption, we simplify processes and generate higher performance, better communication with the customer and, above all, greater control over operations and optimization of costs and revenues in your workshop or dealership.

spiga+ mobile
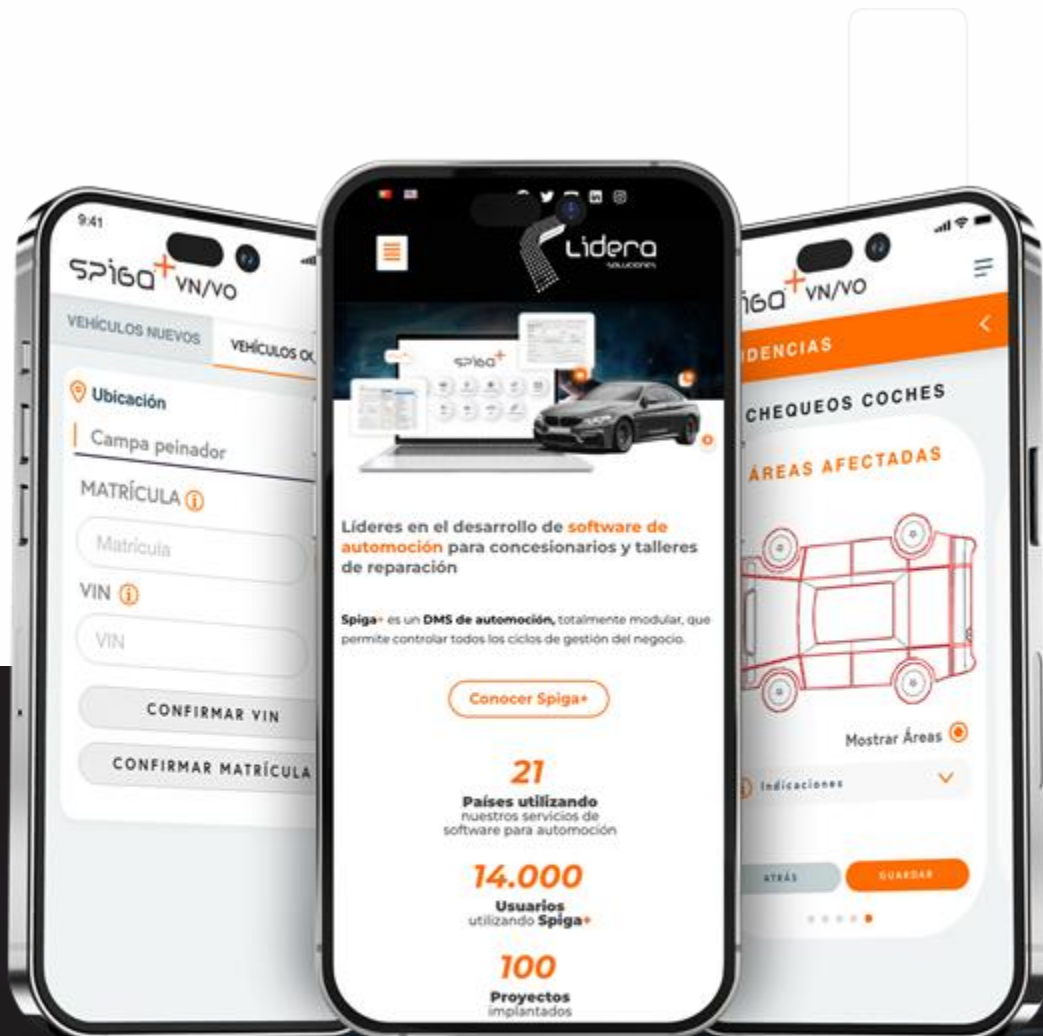
AREA	APP	FUNCTIONALITIES
ALL	**DIGITAL SIGNATURE**	Document signature to deliver to the customer or interns digitally.
WORKSHOP	**VHC**	Making of videos and photos to additional repairs. Preparation of quotation-Delivery to customers-Consent/Refusal.
WORKSHOP	**TECHNICAL POSITION**	Clock-in of technicians of assigned works via smartphone-tablet.
WORKSHOP	**PLANNING**	Management of the workshop planning via tablet. Work assignment to workshop technicians. Check of times in progress, assigned and pending. Check and management of delays in work times.
WORKSHOP	**CHECK OF STATUS REPAIR**	Customer access to check the in-progress customer. Status, delivery estimated date, amount payable.
WORKSHOP	**APPOINTMENT**	The customer creates the appointment according to their preferred date and time.
HR	**EXPENSE SHEET**	Invoice reading/Expense ticket. Automatic register of expense sheet in **Spiga+**
PARTS	**WIRELESS WHAREHOUSE**	Warehouses management: Picking Packing, Stock management, etc.
WORKSHOP	**SECUTIRY GUARD POSITION**	Checking vehicles entries and departures Review of daily workshop appointments
NV/UV	**PHYSICAL STOCK**	Performing of **NV** and **UV** stocks via smartphone-tablet. Damages registration.

DIGITAL SIGNATURE

Remove paper from all areas of your business.

Modernize your different business areas by allowing your customers to sign documents on a tablet.

Create and issue the document from Spiga+: Work orders, purchase orders, contracts, vehicle offers, spare parts sales.. and send them directly to the tablet for signature.

The client signs them and the system returns them directly to **Spiga+** to be stored in the appropriate windows where each operation is carried out, automatically sending the signed PDF document to the client by e-mail.

All documents are signed and properly stored in the system

VHC

Spiga+ Mobile VHC helps to check the condition of the vehicle at the time of repair and makes it easier for workshop to increase their aftersales revenue.
This system provides a professional approach for inspecting, quoting and selling additional work identified by workshop technicians during the repair process.
The use of **VHC** allows the management, via a tablet/smartphone, of any newly identified repairs that were not the cause of the vehicle's arrival at the workshop.
The use of **VHC** allows the technician to manage and communicate directly with the customer as soon as the vehicle arrives at the workshop.
Users can create videos or photos that are automatically sent to the service advisor along with text and/or audio.

The service advisor generates a quotation for the extra works to be carried out from Spiga+ and sends it via **SMS/WhatsApp/E-mail at the touch of a button.**
The customer receives a web link with the estimate, photos, video and can approve or reject the repair, receiving a response from the consultant at the same time, so that work can begin if the estimate is accepted.
VHC creates an easy to control workflow to generate additional revenue in the repair business and is fully integrated with
Spiga+

VHC

TECHNICAL POSITION

Workshop technicians can use a tablet or smartphone to start and finish their work in a simple and agile way.

Technicians indicate the status of the vehicle, whether it is waiting for parts, a quotation, approval or completed.

They can request the parts they need to continue the repair or perform a *VHC (explained in the previous point)*. They can also add written or voice comments to the repair order.

On their tablet, they can view the work assigned to them each day by the workshop manager via the *planning* application.

This system streamlines the entire process in the workshop, removes the use of paper by eliminating the need to print work orders for the technicians, and keeps track of their productivity and efficiency on each of the jobs assigned to them.

WORKSHOP
PLANNING

Workshop managers can plan the workshop load from the appointments and work orders generated in **Spiga+** and assign each technician to the repairs.

1. Efficient Scheduling

Easily manage workshop workload, tracking appointments and pending jobs and assigning them to technicians quickly and easily from a tablet.

2. Intuitive Display

Through an interactive graphical interface, users can visualize the distribution of workload across days and technicians, quickly identifying busy and available spaces.

3. Prioritization

Checks the urgency and complexity of each task, time allocated, status of the works, parts required, etc. - All the information needed to help workshop managers prioritize work allocation, *maximize efficiency and minimize customer waiting times.*

4. Maximum Productivity for Workshop Technicians

Technicians can view assigned work orders, record their start and finish times for each repair, and record their observations on the job through photos, video, voice notes and text.

5. Integration with Parts Status

Spiga+ Planning displays the spare parts requests for each work order or appointment, allowing to control the spare parts requested and to know their status at any time with the status as a traffic light: pending, served, order to supplier, ...

6. Quality Control and Car Wash

For recording and monitoring these functionalities to clearly identify the need for them and their outcome.

7. Cost Optimization, Paperless

Forget your physical workshop dashboard and to print jobs. Organize your team's work without printing documents, all visible on a tablet for instant management.
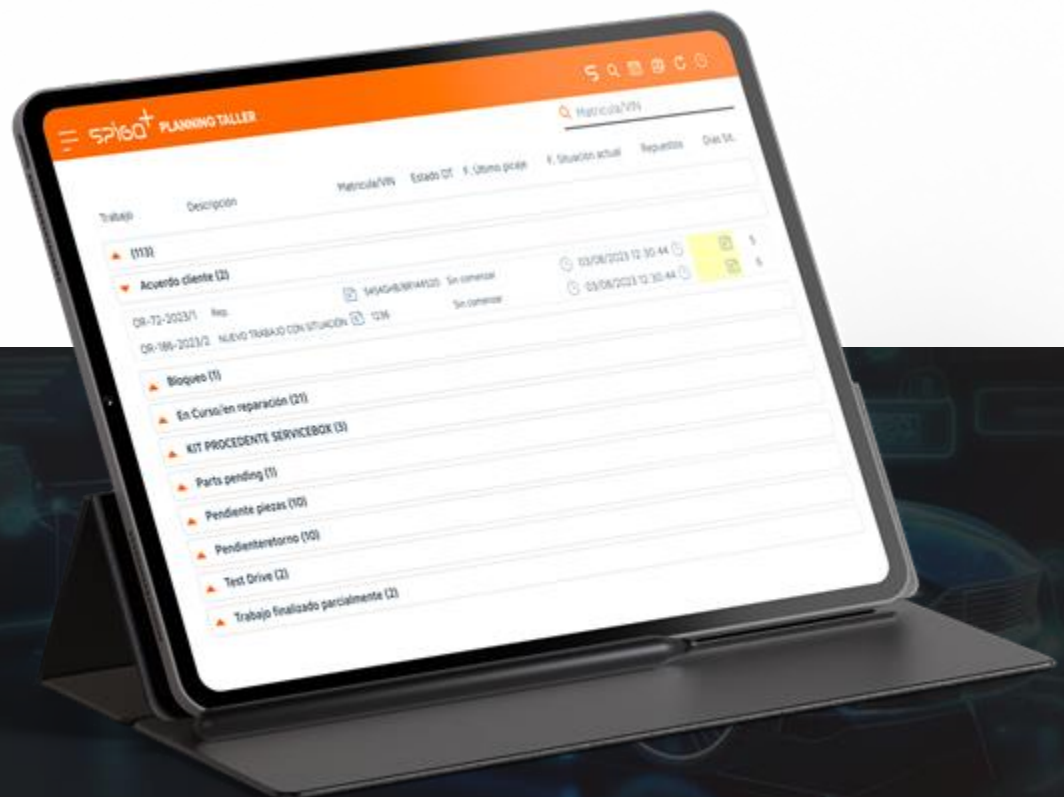
QUALITY CONTROL

Your technicians perform Quality Control from a smartphone

1. Performs quality control of vehicles in the workshop, throughout the entire vehicle repair process.

2. Record quality control from your smartphone and link it to the work order.

3. Follow up quality control through the workshop planner.

WASH MANAGEMENT

Control and manage your car wash station

1. Configure in Spiga+ your wash station (external or your own), types of washing, washing products,... Etc

2. Record the request for vehicle wash from the workshop, vehicles, new, used, etc.

3. Control pending washes in progress or completed washes from the wash station panel in a WEB environment.

4. Visualize the status of your wash in the workshop planner

5. Invoice the wash from the work order with Spiga+

EXPENSE SHEET

Enable employees to track their expenses through a mobile application.
When the employees travel and incur expenses that need to be reimbursed by the company, they can quickly and easily track it.

Take a photo of the receipt, ticket, invoice of your expenses, enter in the application the date, type of expense, amount, method of payment and send the information to Spiga+ in a fully automatic way.

From the *Spiga+* window *Common/Main/Expense record*, the user can complete the expense sheet and send it to authorize through the previously configured WorkFlow process.
Approvers receive a message on their mobile phone with all the information of the expense sheet, so that they can proceed to its approval it by pressing a single button.
Once the expense report is approved and the entire process is complete, it can be settled.

SECURITY GUARD POSITION

Website designed to control entrances and exits of the company. The security guard can register which vehicles enter and exit in a very simple way.

In the checkouts, the system displays the vehicles for which the repair order has been registered for delivery, dynamic test, replacement contract, or delivery of a new or used vehicle. *Clicking the Departure button, the date/time of the vehicle's departure is recorded..*

In the entries, the system displays the vehicles that have an appointment for the day, showing the time of the appointment. By selecting the vehicle and clicking on *Register Entry, the date/time of the vehicle's entry is recorded*. It also allows to find a vehicle by manually entering the license plate, showing the vehicle and its owner's data.

NV-UV PHYSICAL STOCK

With the Physical Inventory application, users can take inventory of a new or used vehicle using a **smartphone or tablet**. Locate where the vehicle is and record any damage it may have. The system allows to configure the questions and answers to be asked during the inventory.

Allows to take photos and videos associated with the inventory
The information of the inventory carried out on the smartphone or tablet is fully integrated with **Spiga+** and can be viewed in the following windows:

NV/UV Operation Summary

NV/UV Inventory

NV/UV Stock

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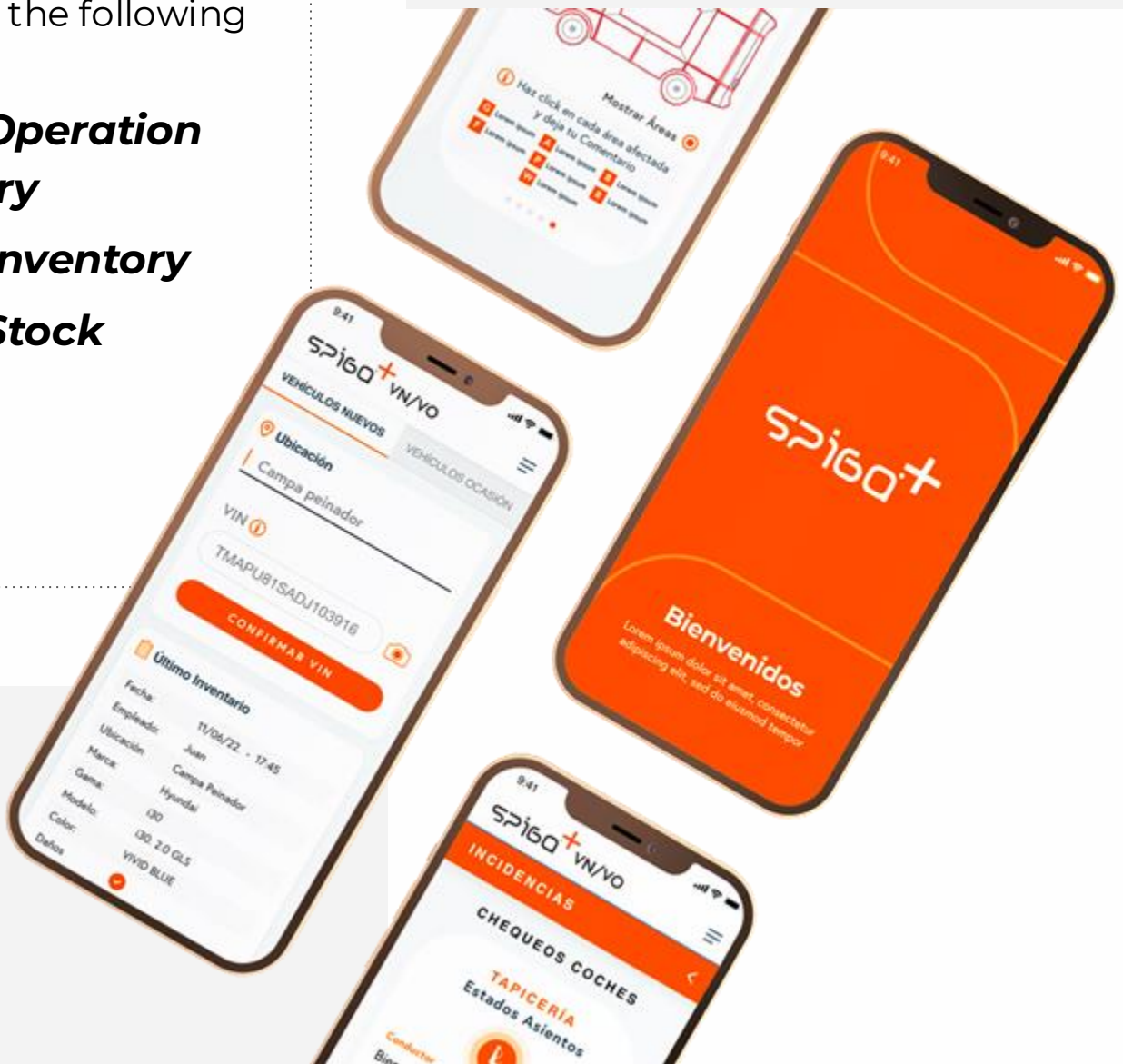
WIRELESS WHAREHOUSE

The management and optimization of warehouses is a key factor in the spare parts area of every dealer and distributor.
With our tool for managing warehouses with an Android device, users can wirelessly perform *all warehouse operations with a smartphone or tablet*
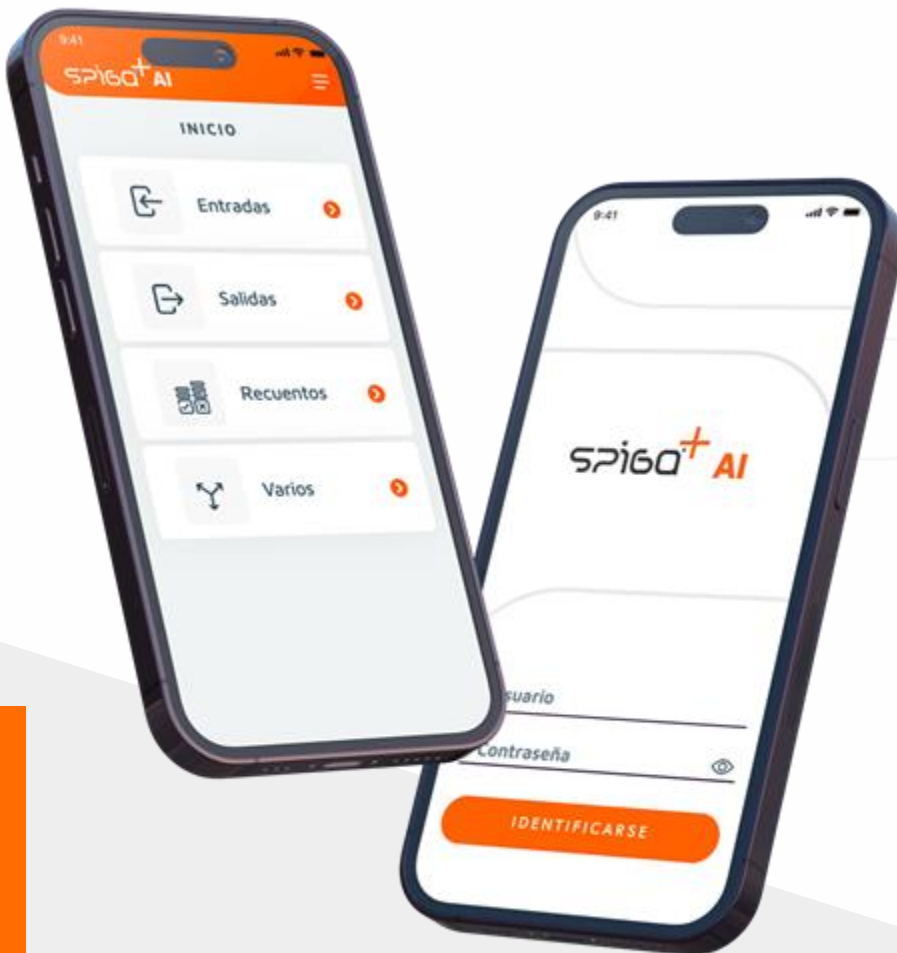
All transactions are automatically integrated with Spiga+ and all operations are recorded in real time.

INPUTS: Validates and locates all the parts of incoming orders in the warehouse, and keeping track of any incidents that may occur.
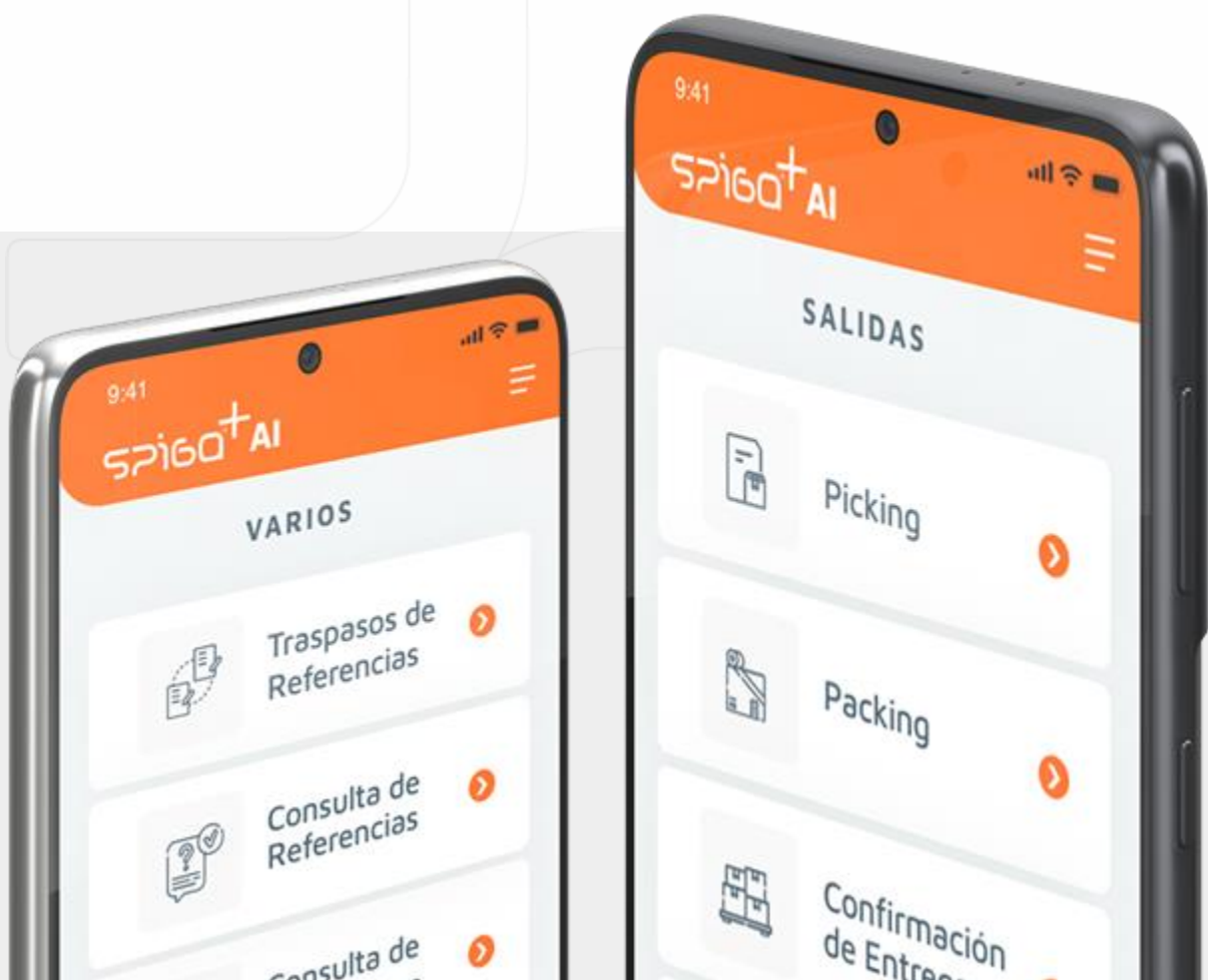
PICKING: find the pieces of the orders, making a logical route ordered by references location, leaving the process ready for the next phase of packing.
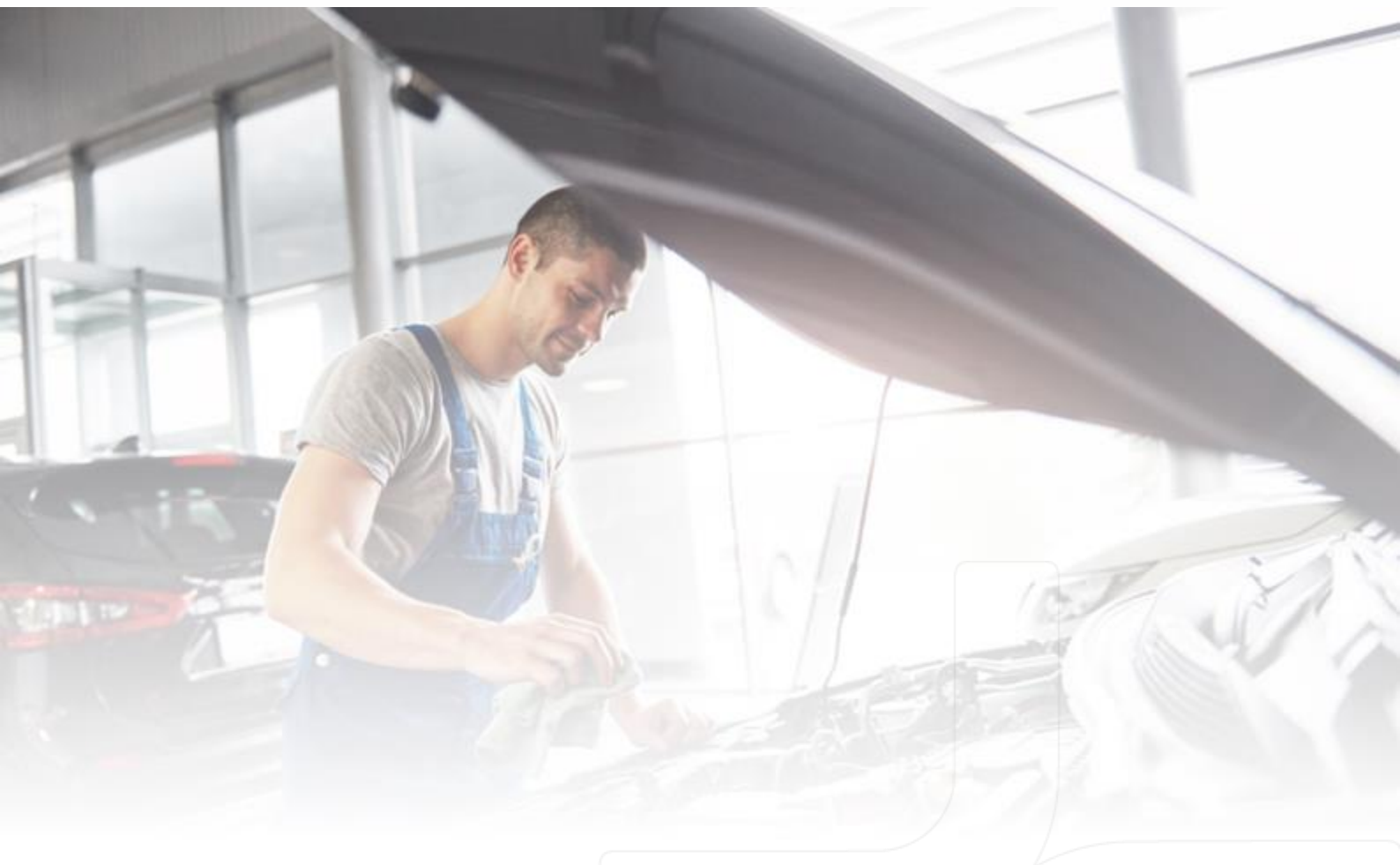
PACKING: prepares, packs and labels of the orders for shipment to the customer, controlling the transport routes. It automatically generates sales invoices at the end of the process.

WIRELESS WHAREHOUSE

WIRELESS WHAREHOUSE

TRANSFER MOVEMENTS: Save the movements between the different locations of the warehouse and keeps perfect control of the stock, without surprises to find a piece in its location.

INVENTORIES: Perform rotating inventories, daily or weekly, simplifying the control of the units of each reference. Eliminates the process of a complete inventory at the end of the year. Allows to perform counts without having to stop the warehouse activity.

9:41

Spigo⁺AI

VARIOS

Traspasos de Referencias

Consulta de Referencias

Consulta de

9:41

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SALIDAS

Picking

Packing

Confirmación de Entrega

STATUS REPAIR

- Makes easy for customers to check the status of their vehicle's repair.
- Through a web link, the customer can follow the status of the repair.

- **Spiga+** automatically sends the status of the repair according to the different stages of the reparation, so that the customer can have the maximum information about the evolution of the repair and the delivery of the vehicle.

APPOINTMENT

- Gives customers the agility to quickly and easily request an appointment for the workshop. No phone calls or personal visits.

- The customer has access to a calendar where can select the date and time of the visit according to the workload and available resources of the workshop.

- The customer identifies himself/herself, specifies the work to be done on the vehicle and selects the day and time when the service is available.

- The appointment will be automatically registered in **Spiga+**.